# Fac Family and Child Connect

Welcome to the Family and Child Connect (FaCC) program.



### What is Family and Child Connect?

Family and Child Connect (FaCC) is a free advice, information and referral service to help with the challenges of parenthood. Over the phone, or through one or two face-to-face sessions, we gather information and connect families with services that can help with any issue impacting the family.

Family and Child Connect is for families who would like some advice or help referring into a support service, or for service providers seeking advice about where they can refer a family or who need help engaging a family in a conversation about referral options.

## Did you know?

Family and Child Connect is a free, unlimited and confidential service that can connect you to the practical support you need

For children to develop and grow in healthy and positive ways, they need life to be stable, even when their family faces tough times. This is particularly important in a child's early years.

If you feel you need some support to help get you back on track, Family and Child Connect can help you with:

- managing your child's behaviour.
- building better family relationships.
- stopping any violence at home.
- budgeting and managing money.
- ▼ alcohol, drug or gambling problems.
- housing, health care or other community

### How we help families.

- We work hard to contact families that may be going through a tough time.
- ♥ We talk to families over the phone, at their home or another safe location.
- We listen to what is happening in the family.
- We share information about local support services.
- We connect families with support services chosen by the family.

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familychildconnect.org.au













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